

INDICATORS OF EFFECTIVENESS FOR 2011 AND 2010				
I. COLLECTED REVENUES (in EUR)		2011	2010	Index 11/10
<b>A</b>	<b>TAX REVENUES (1+2+3+4+5+6)</b>	<b>10,599,310,058</b>	<b>10,385,844,488</b>	<b>102.1</b>
<b>1.</b>	<b>Taxes on income and profit (1.1. + 1.2. + 1.3.)</b>	<b>2,733,871,017</b>	<b>2,490,193,654</b>	<b>109.8</b>
1.1.	Personal income tax	2,059,524,590	2,036,962,293	101.1
1.2.	Corporate income tax	670,487,598	448,756,038	149.4
1.3.	Other taxes on income and profit	3,858,829	4,475,323	86.2
<b>2.</b>	<b>Social security contributions (2.1. + 2.2. + 2.3. + 2.4.)</b>	<b>5,287,058,761</b>	<b>5,226,040,769</b>	<b>101.2</b>
2.1.	Contributions for employment	27,976,135	27,367,259	102.2
2.2.	Contributions for parental security	27,470,530	27,547,766	99.7
2.3.	Contributions for pension and disability insurance	3,375,270,429	3,334,448,468	101.2
2.4.	Contributions for health insurance	1,856,341,667	1,836,677,276	101.1
<b>3.</b>	<b>Taxes on payroll and workforce (3.1.)</b>	<b>28,751,187</b>	<b>27,073,190</b>	<b>102.4</b>
3.1.	Special tax on specific allowances	28,751,187	28,073,190	102.4
<b>4.</b>	<b>Taxes on property (4.1. + 4.2. + 4.3. + 4.4.)</b>	<b>215,078,306</b>	<b>219,735,107</b>	<b>97.9</b>
4.1.	Taxes on immovable property	176,961,916	173,084,435	102.2
4.2.	Taxes on movable property	287,487	420,742	68.3
4.3.	Gift and inheritance taxes	9,440,150	13,611,766	69.4
4.4.	Tax on real estate sales and on financial property	28,388,754	32,618,164	87.0
<b>5.</b>	<b>Domestic taxes on goods and services (5.1. + 5.2. + 5.3. + 5.4. + 5.5.)</b>	<b>2,337,581,048</b>	<b>2,420,324,214</b>	<b>96.6</b>
5.1.	Value added tax	2,159,674,023	2,238,479,777	96.5
5.2.	Other taxes on goods and services	0	-33	-
5.3.	Taxes on special services	129,799,328	128,787,926	100.8
5.4.	Other taxes on the use of goods and services	13,895,944	16,191,625	85.8
5.5.	Taxes on motor vehicles	34,211,752	36,864,919	92.8
<b>6.</b>	<b>Other taxes</b>	<b>-3,030,261</b>	<b>1,477,554</b>	<b>-205.1</b>
<b>B</b>	<b>NON-TAX REVENUES (7 + 8 + 9 + 10)</b>	<b>69,156,117</b>	<b>68,257,635</b>	<b>101.3</b>
<b>7.</b>	<b>Participation in profit and income from property</b>	<b>51,031,340</b>	<b>52,683,622</b>	<b>96.9</b>
<b>8.</b>	<b>Fees and charges</b>	<b>32,077</b>	<b>-32,315</b>	<b>-99.3</b>
<b>9.</b>	<b>Fines</b>	<b>2,597,678</b>	<b>1,984,995</b>	<b>130.9</b>
<b>10.</b>	<b>Other non-tax revenues</b>	<b>15,495,021</b>	<b>13,621,333</b>	<b>113.8</b>
<b>C</b>	<b>TRANSFER REVENUES (11)</b>	<b>496,974,046</b>	<b>470,303,976</b>	<b>105.7</b>
<b>11.</b>	<b>Transfer revenues from other government institutions (11.1. + 11.2. + 11.3. + 11.4.)</b>	<b>496,974,046</b>	<b>470,303,976</b>	<b>105.7</b>
11.1.	Funds received from contributions for employment	396,626	332,614	119.2
11.2.	Funds received from contributions for parental security	660,996	553,592	119.4
11.3.	Funds received from contributions for health insurance	436,326,994	418,488,942	104.3
11.4.	Funds received from contributions for pension and disability insurance	59,589,429	50,928,828	117.0
<b>D</b>	<b>IN TOTAL (A + B + C)</b>	<b>11,165,440,220</b>	<b>10,924,406,099</b>	<b>102.2</b>
<b>E</b>	<b>OTHER REVENUES</b>	<b>116,344</b>	<b>374,170</b>	<b>31.1</b>
<b>F</b>	<b>IN TOTAL (D + E)</b>	<b>11,165,556,564</b>	<b>10,924,780,269</b>	<b>102.2</b>
<b>G</b>	<b>OTHER</b>	<b>13,406,389</b>	<b>-</b>	<b>-</b>
<b>H</b>	<b>IN TOTAL (F + G)</b>	<b>11,178,962,953</b>	<b>10,924,780,269</b>	<b>102.3</b>

II. ENFORCEMENT		2011	2010	Index 11/10
	Number of telephone calls, notices sent and orders issued	443,626	587,098	75.6
	Amount of telephone calls, notices sent and orders issued in EUR	1,380,111,495	1,995,531,918	69.2
	Amount of tax enforcement payments (on the basis of calls, notices and orders) in EUR	519,624,120	693,052,777	75.0

III. CONTROL		2011	2010	Index 11/10
	Number of input documents	4,159,518	3,941,732	105.5
	Number of output documents	2,750,317	2,826,301	97.3
	Number of cases with irregularities discovered	95,336	92,630	102.9
	Effect - tax increase (self-declarations included) in EUR	133,362,952	128,386,842	103.9
	Other effects of control in EUR	2,311,146	2,048,080	112.8
To ensure comparability of data, 400.785 additional input documents have been added in 2010.				

IV. AUDITS		2011	2010	Index 11/10
	Number of audits conducted (tax investigation included)	7,828	7,760	100.9
	Estimated additional liabilities (self-declarations included) in EUR	162,488,475	146,430,811	111.0
	Payments of estimated additional liabilities (self-declarations included) in EUR	72,920,274	71,484,810	102.0
	Other effects of auditing in EUR	26,024,527	19,813,264	131.3

V. DISPUTE RESOLUTION - the first instance		2011	2010	Index 11/10
	Number of disputes unresolved (on 1/1)	2,337	3,221	72.6
	Number of appeals filed	16,051	23,625	67.9
	Number of appeals considered (resolved, relinquishment of jurisdiction, withdrawn)	16,588	24,509	67.7
	Number of disputes unresolved (at the end of December)	1,800	2,337	77.0

Source: Tax Administration of RS, March 2012

We reserve the right to correct errors discovered at data capture.