

INDICATORS OF EFFECTIVENESS FOR 2010 AND 2009 (in EUR)				
I. COLLECTED REVENUES		2010	2009	Index 10/09
A	TAX REVENUES (1+2+3+4+5+6)	10,385,844,488	10,669,788,127	97.3
1.	Taxes on income and profit (1.1. + 1.2. + 1.3.)	2,490,193,654	2,802,574,690	88.9
1.1.	Personal income tax	2,036,962,293	2,090,270,170	97.4
1.2.	Corporate income tax	448,756,038	712,304,520	63.0
1.3.	Other taxes on income and profit	4,475,323	0	-
2.	Social security contributions (2.1. + 2.2. + 2.3. + 2.4.)	5,226,040,769	5,155,352,711	101.4
2.1.	Contributions for employment	27,367,259	27,997,362	97.7
2.2.	Contributions for parental security	27,547,766	27,167,138	101.4
2.3.	Contributions for pension and disability insurance	3,334,448,468	3,288,460,840	101.4
2.4.	Contributions for health insurance	1,836,677,276	1,811,727,371	101.4
3.	Taxes on payroll and workforce (3.1.)	27,073,190	27,172,933	103.3
3.1.	Special tax on specific allowances	28,073,190	27,172,933	103.3
4.	Taxes on property (4.1. + 4.2. + 4.3. + 4.4.)	219,735,107	206,884,432	106.2
4.1.	Taxes on immovable property	173,084,435	165,887,579	104.3
4.2.	Taxes on movable property	420,742	417,735	100.7
4.3.	Gift and inheritance taxes	13,611,766	11,233,918	121.2
4.4.	Tax on real estate sales and on financial property	32,618,164	29,345,200	111.2
5.	Domestic taxes on goods and services (5.1. + 5.2. + 5.3. + 5.4. + 5.5.)	2,420,324,214	2,474,952,307	97.8
5.1.	Value added tax	2,238,479,777	2,288,810,878	97.8
5.2.	Other taxes on goods and services	-33	363,146	-
5.3.	Taxes on special services	128,787,926	132,814,868	97.0
5.4.	Other taxes on the use of goods and services	16,191,625	17,216,185	94.0
5.5.	Taxes on motor vehicles	36,864,919	35,747,230	103.1
6.	Other taxes	1,477,554	2,851,054	51.8
B	NON-TAX REVENUES (7 + 8 + 9 + 10)	68,257,635	70,889,005	96.3
7.	Participation in profit and income from property	52,683,622	55,302,012	95.3
8.	Fees and charges	-32,315	4,297	-752.0
9.	Fines	1,984,995	1,774,954	111.8
10.	Other non-tax revenues	13,621,333	13,807,742	98.6
C	TRANSFER REVENUES (11)	470,303,976	450,135,851	104.5
11.	Transfer revenues from other government institutions (11.1. + 11.2. + 11.3. + 11.4.)	470,303,976	450,135,851	104.5
11.1.	Funds received from contributions for employment	332,614	298,161	111.6
11.2.	Funds received from contributions for parental security	553,592	502,112	110.3
11.3.	Funds received from contributions for health insurance	418,488,942	404,023,990	103.6
11.4.	Funds received from contributions for pension and disability insurance	50,928,828	45,311,588	112.4
D	IN TOTAL (A + B + C)	10,924,406,099	11,190,812,982	97.6
E	OTHER REVENUES	374,170	335,008	105.4
F	IN TOTAL (D + E)	10,924,780,269	11,191,147,990	97.6

Note: In 2010 tax on salaries paid for 2009 was also transferred into 6. Other taxes (in 2009 it was kept under 3.1. Tax on salaries paid)

II. ENFORCEMENT		2010	2009	Index 10/09
Number of telephone calls, notices sent and orders issued		587,098	568,985	103.2
Amount of telephone calls, notices sent and orders issued in EUR		1995,531,918	1,798,763,014	110.9
Amount of tax enforcement payments (on the basis of calls, notices and orders) in EUR		693,052,777	607,586,040	114.1

III. CONTROL		2010	2009	Index 10/09
Number of input documents		3,540,947	3,459,938	102.3
Number of output documents		2,826,301	2,882,312	98.1
Number of cases with irregularities discovered		92,630	77,013	120.3
Effect - tax increase (self-declarations included) in EUR		128,386,842	93,317,060	137.6
Other effects of control in EUR		2,048,080	no data available	-

IV. AUDITS		2010	2009	Index 10/09
Number of audits conducted (tax investigation included)		7,760	7,677	101.1
Estimated additional liabilities (self-declarations included) in EUR		146,430,811	80,344,565	182.3
Payments of estimated additional liabilities (self-declarations included) in EUR		71,484,810	38,852,932	184.0
Other effects of auditing in EUR		19,813,264	19,640,014	100.3

V. DISPUTE RESOLUTION - the first instance		2010	2009	Index 10/09
Number of disputes unresolved (on 1/1)		3,221	3,660	88.0
Number of appeals filled		23,625	31,717	74.5
Number of appeals considered (resolved, relinquishment of jurisdiction, withdrawn)		24,509	32,156	76.2
Number of disputes unresolved (at the end of December)		2,337	3,221	72.6

Source: Tax Administration of RS, March 2011

We reserve the right to correct errors discovered at data capture.